

Issues logged with Cheshire West and Chester Council

Date logged	Call no	Fault type	Description	Update	Escalation required	Open/Closed
01/11/2021	HW375200372	Highway maintenance - Gully/Drainage	Road flooded on corner opposite entrance to K9 kennels entrance	Investigation complete - work scheduled to fix problem		
01/11/2021	HW375198852	Highway maintenance - Gully/Drainage	Willington Lane on approach to junction with A51	Thank you for your enquiry regarding a blocked gully on Willington Lane, Clotton. I have been to site today and can see the issue you refer to, so I have arranged for a camera survey to be carried out on underground pipework to see why this keeps happening.		
31/10/2021	HW374927283	Highway maintenance - Gully/Drainage	Drain blocked - On left hand side heading towards Burton just after 50p shop.	Thank you for your enquiry regarding a drainage issue on Hoofield Lane, Huxley. I have visited site today and any standing water has now receded. These gullies are cleared annually and work to cleanse them will be carried out as part of our cyclic maintenance programme.		
31/10/2021	HW286236516	Highway maintenance - Gully/Drainage	Blocked Drain - Cinder Lane Clotton Chester - - Down Cinder Lane, Clotton, please note Cinder Lane is not labelled on your map	No action taken - customer advised of reason why		
22/10/2021	HW373109424	Highway maintenance - Slurry or mud	Mud on road along through Hoofield	No action taken - customer advised of reason why		
17/10/2021	SS371895497	Streetcare & Grounds - Fly Tipping	Fly Tipping on Corkscrew Lane	In progress - waiting for inspector to visit site.		
02/09/2021	HW360453985	Sign - Sign Damaged	Faulty give way signs and road markings at the Willington lane / Wood Lane road junction	Thank you for your enquiry regarding faded give way junctions on Wood Lane, Clotton. I have been to site today and can see the issue you refer to, so I have passed a job to our contractors to renew the lining on both junctions asap.		
06/06/2021	HW340092540	Sign - Missing	new 40mph sign on the right heading to Tarporley from Clotton is down	Investigation complete - work schedule to fix fault		Open